



Mountain Rail West Virginia
 mountainrailwv.com
 1-304-636-9477
 ticketinfo@mountainrail.com

✓ **Thanks for booking with us! We've emailed you this confirmation.**

If you need to make a change, please call (304) 636-9477. We look forward to seeing you!

<p>James Carrier jaccis_110_02@hotmail.com 336-870-1970</p>	<p>Payments</p> <p>\$163.24 American Express 2001 Account holder: James Carrier 5/19/23 @ 9:22am</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> Will appear on your statement as "FH* Mountain Rail West". </div>
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Booking #169071199



Greenbrier Express (Cass-to-Durbin Roundtrip)

Wednesday, May 24th 2023 @ 10am - 3pm

2 Seniors (Includes Cold Cut Lunch at DURBIN DEPOT)

Coach Car 3607 (Includes Lunch at Durbin Depot), 7A (Window)
Coach Car 3607 (Includes Lunch at Durbin Depot), 7B (Aisle)

The Greenbrier Express features enclosed cars. Your car and seat assignments are listed above. Coach Cars 202 and 3607 features seats at traditional 4-top tables. Coach Car 835 features seats in a bus-style format (i.e., two seats positioned together on either side of an aisle, all forward-facing). Coach Cars 3607 and 835 contain restrooms. Coach Car 202 DOES NOT contain a restroom but passengers in this car will be able to access the restroom in the next car over.

A Note About Lunch:

Each ticket includes a standard cold cut lunch served upon arrival in Durbin. Each lunch is served cafeteria-style and consists of various items to make a cold cut sandwich, a bag of chips, a cookie, and a bottle of water. Passengers in Coach Cars 202 and 3607 will pick up their lunch inside the Durbin Depot. Passengers in the green section (seats 1-36) of Coach Car 835 will pick up their lunch at the Station 2 Restaurant located across the street from the Durbin Depot a few storefronts west of our Rail & Trail Store on the corner of First Avenue and Main Street/Rt. 250. Passengers in the orange section (seats 37-72) of Coach Car 835 will pick up their lunch at Simply Sweet Cafe located two storefronts east of our Rail & Trail Store. Deboarding the train is required to access all lunch venues. The lunch included in the ticket price as stated above is the same at all venues. Any additional menu items available for purchase at Station 2 or Simply Sweet Cafe are not included in the ticket price and must be paid for out of pocket. A guide will be present upon arrival in Durbin to assist with directions to each lunch venue.

Important: Your Tickets

ALL TRAINS RUN RAIN/SNOW OR SHINE!

CASS TICKET OFFICE opens approximately an hour prior to departure times. Please plan to arrive well in advance to check in for your train. Please bring your PRINTED TICKET(S) with you. When checking in, we ask that ONLY ONE person from your party check in all tickets for your party.

GREENBRIER EXPRESS BOARDING ADDRESS:

12363 Cass Road
Cass, WV 24927

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Please meet us at:

12363 Cass Road
Cass, WV 24927

GREENBRIER EXPRESS BOARDING ADDRESS:

12363 Cass Road
Cass, WV 24927

ALL TRAINS RUN RAIN/SNOW OR SHINE!

CANCELLATION POLICY:

If notice of cancellation is made prior to 48 hours before departure, we will be able to issue a 90% monetary refund (booking fees are non-refundable). If cancellation is made within 48 hours before departure, there will be no monetary refund. However, you may reschedule at any time for another date in the current season. Gift cards can also be issued for the full ticket amount (minus booking fees) at any time and will not expire. If you paid with only a credit card, self-cancellation is available via the "View Online" link above. If you paid with a gift card, please contact a Mountain Rail WV customer service representative at 304-636-9477 to cancel. Send all general reservation inquiries to ticketinfo@mountainrail.com.

*DUE TO COVID-19, WE RESERVE THE RIGHT TO ALTER THIS POLICY AT ANY TIME. THIS POLICY DOES NOT APPLY TO BUS GROUP BOOKINGS. BUS GROUP BOOKINGS ARE NON-REFUNDABLE AFTER FINAL PAYMENT HAS BEEN MADE.

COVID-19 TICKETHOLDER DISCLAIMER:

While we are committed to enhanced standards in an effort to keep you as healthy and safe as possible, there remains an inherent and elevated risk of exposure to COVID-19 in any public place and any place where people are present. By visiting our facility and riding our trains, you voluntarily assume all risks related to exposure to COVID-19.

PHOTO DISCLAIMER:

By entering and by your presence on Durbin & Greenbrier Valley Railroad property, you consent to be photographed, filmed and/or recorded for use in marketing and advertising material. Please be aware that by entering this area, you consent to your voice, name, and/or likeness being used without compensation in marketing and other promotional literature. If you do not agree to the foregoing, please do not enter this area.

PET POLICY:

- We DO NOT allow pets on any of our excursions
- Service animals which are required due to a disability are allowed

ADA INFO:

- Due to the historical nature of the equipment, the Greenbrier Express is NOT wheelchair accessible. There are multiple steps to board the train, but there are handrails to help.

CASS LODGING:

- Stay in a historically preserved cabin-style Cass Company House that while 1920s authentic on the outside has all the modern amenities on the inside. Lodging options are available at this time, and advance reservations are highly recommended. Call 1-833-WV-PARKS or visit <https://wvstateparks.com/places-to-stay/cabins/cass-scenic-railroad-cabins/> to make your reservation before we are all booked.

INSTRUCTIONS UPON ARRIVAL:

• CASS TICKET OFFICE opens approximately an hour prior to departure times. Please plan to arrive well in advance to check in for your train. Please bring your PRINTED TICKET(S) with you. When checking in, we ask that ONLY ONE person from your party check in all tickets for your party.

• CASS TICKET OFFICE is located in the CASS depot. Cass boarding area is adjacent to the depot in Cass. Free parking is located next to the depot. Restrooms are available inside the depot.

IMPORTANT INFORMATION:

- No SMOKING is permitted on any of our trains. Passengers are also prohibited from bringing alcoholic beverages on any of our trains.
- No WEAPONS of any kind are permitted on any of our trains.
- RESTROOMS are located onboard the train in coach cars 3607 and 835.
- No PETS are allowed on any of our trains. Service animals are allowed but must be approved by management prior to boarding.
- OUTSIDE FOOD/BEVERAGES (with the exception of alcohol) are permitted onboard. Beverages must be stored in closed containers (i.e., bottled water/soda). Coolers must be handheld and able to be stored without blocking seats/aisles.

NOTE: Schedules are adhered to as closely as possible, but the railroad reserves the right to alter schedules, substitute coaches and/or motive power as operating conditions demand. Times are estimates and may vary. The railroad is not responsible for lack of sufficient capacity or adverse weather conditions or any other unforeseeable circumstance that may prevent or interfere with operations. The railroad reserves the right to remove anyone from the train not following the rules, anyone creating a disturbance, or anyone who is deemed to be a danger to the safe operation of our trains.

Thank you for booking with Mountain Rail, proud operators of the Durbin & Greenbrier Valley Railroad as well as the Cass Scenic Railroad.

Cancellations**ALL TRAINS RUN RAIN/SNOW OR SHINE!****CANCELLATION POLICY:**

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Details

Subtotal	\$154.00
Fees	\$9.24

Senior (Includes Cold Cut Lunch at DURBIN DEPOT)

\$77.00

Coach Car 3607 (Includes Lunch at Durbin Depot), 7A (Window)

Senior (Includes Cold Cut Lunch at DURBIN DEPOT)

\$77.00

Coach Car 3607 (Includes Lunch at Durbin Depot), 7B (Aisle)

Total	\$163.24
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Paid to Mountain Rail West Virginia	\$163.24
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All prices are in US dollars
Direct online booking powered by FareHarbor.com